

Committee(s): Economic and Cyber Crime Committee	Dated: 8 September 2023
Subject: Q1Cyber Griffin Performance Update 2023-24	Public
Which outcomes in the City Corporation's Corporate Plan does this proposal aim to impact directly?	1- People are Safe and Feel Safe
Does this proposal require extra revenue and/or capital spending?	N/A
If so, how much?	N/A
What is the source of Funding?	N/A
Has this Funding Source been agreed with the Chamberlain's Department?	N/A
Report of: Commissioner of Police Pol 88-23	For Information
Report author: Inspector Charlie Morrison, Cyber Griffin.	

SUMMARY

Cyber Griffin has continued its period of strong performance through Q1 and is currently significantly ahead of its local and national targets for the year. As encouragingly, the forecast for work looking ahead to Q2 is also very strong. It is expected the programme will continue to perform well through the autumn period of the year. The software used for one of Cyber Griffin's services, the Cyber Capability Assessment, has been unusable due to platform migration work throughout this period. It is due to return in September. Work to complete a fully costed proposal for national work continues.

RECOMMENDATIONS

It is recommended that Members note the report

MAIN REPORT

INTRODUCTION

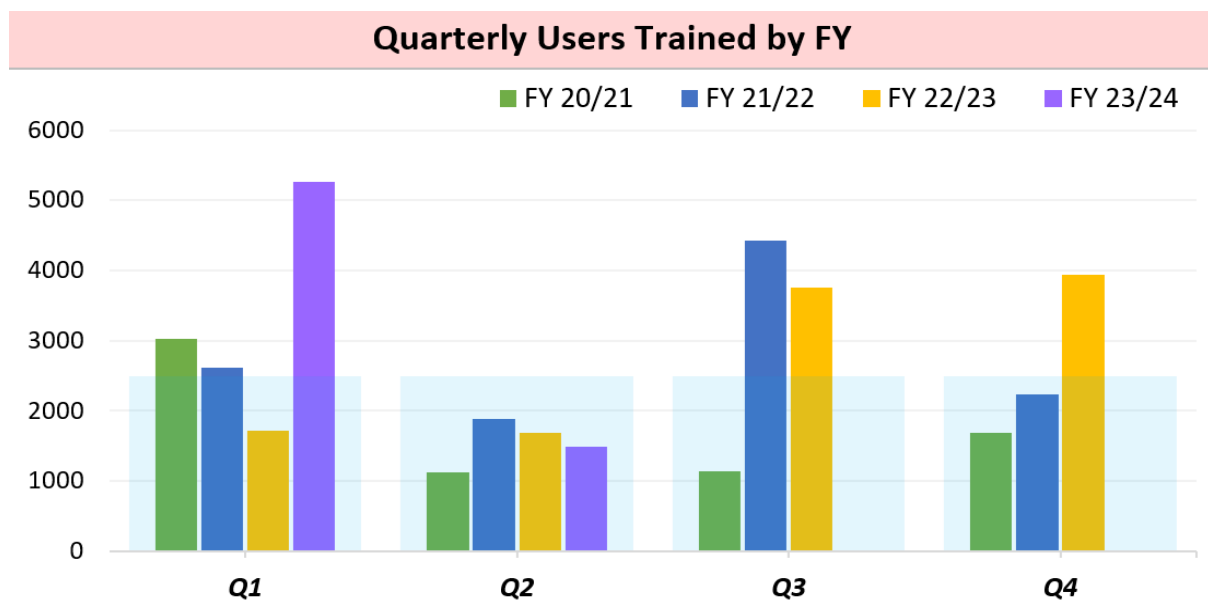
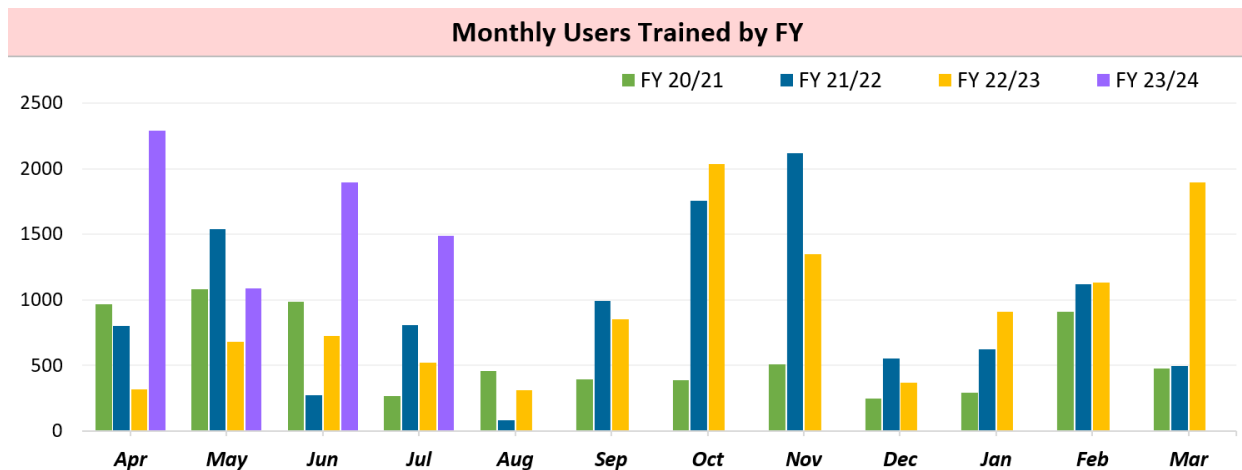
1. This report gives a brief update on the current position of the Cyber Griffin programme. For details of all Cyber Griffin services please visit: www.cybergriffin.police.uk

CURRENT PERFORMANCE POSITION

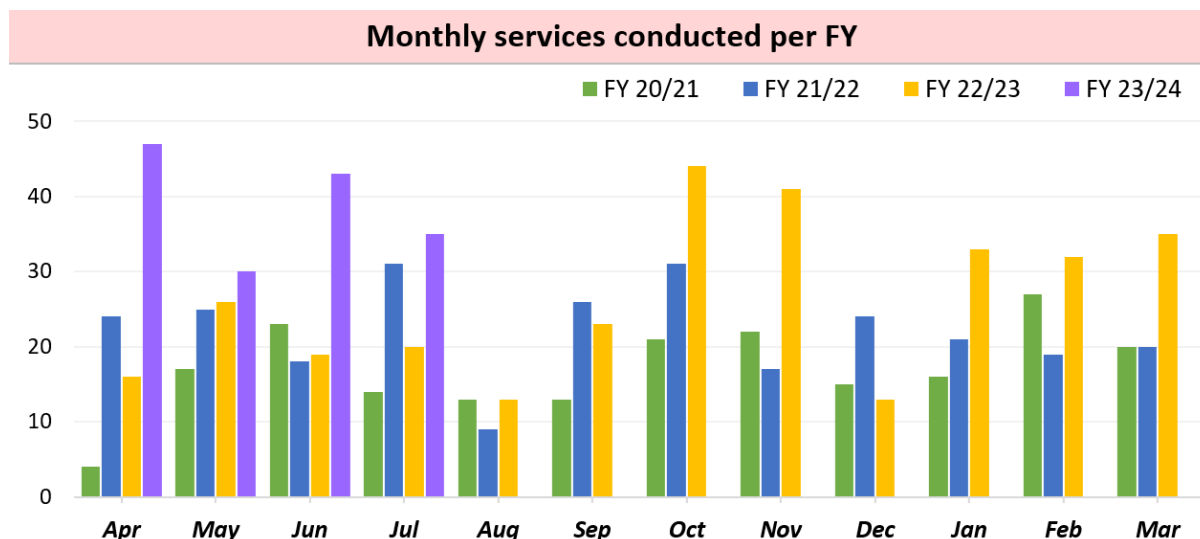
2. For the first time, Cyber Griffin has trained more than 5,000 people in a single quarter. Q1's strong performance was driven by several positive factors. A growth in return bookings from long-term partners is visible in performance data

and the team's reliance on digital delivery has allowed services to be scaled to meet rising demand. The period also saw a very low level of unit abstraction combined with the team's release of a new case study focused on spear phishing attacks which has been extremely well received. It is also worth noting, that changes in counting figures have increased performance reporting but these account for less than 5% of the increase in performance observed.

Graphs showing Cyber Griffin's monthly and quarterly users trained compared with previous financial years



Graph showing the number of Cyber Griffin services delivered compared with previous financial years



3. Regarding locally set targets, all are either on track to be met by the close of the financial year or ahead of target. In Q1, the programme trained 5,267 people (quarterly target of 2,500), conducted 120 services (quarterly target of 67) and partnered with 58 new client organisations (quarterly target of 36). In terms of Cyber Griffin’s performance goals for the financial year, the programme is currently significantly ahead of target in all areas.
4. Regarding performance against national targets, Cyber Griffin continues to meet all nationally set key performance indicators (KPIs). Specifically, the programme has engaged with 100 % of victims of cyber-dependent crime. Survey data also demonstrates that engagements create security behaviour changes in above 75 % of attendees. The same events have a satisfaction rate of considerably above 75 %. Changes to national reporting have been announced and reviewed locally. This extra demand is manageable at present with existing resources.
5. Looking ahead at programme’s performance, data from previous years suggest that Q2 of the financial year will see a drop in performance which is typical for the summer months followed by the busiest period of the year, September onwards. Currently, Cyber Griffin’s work forecasting predicts the same trend will occur this year.
6. Cyber Griffin’s financial situation remains very positive. The programme has confirmed both the Corporation Business Levi and NPCC Cyber Crime Programme funding. Combined with the unit’s current funding, Cyber Griffin has stable long-term funding going forward.

7. During this quarter Cyber Griffin released the Baseline Briefing 4.0 which has revised our teaching of cyber threats to reflect trends seen in 2023. The programme also released a case study which takes attendees through a Cyber Crime Unit investigation of criminals engaged in spear phishing attacks. Both have been extremely well received. Cyber Griffin's new Incident Response Exercise which has been developed in partnership with Bristol University is now in its final testing stages. It is anticipated the exercise will be released in Q4.
8. Cyber Griffin have been unable to complete Cyber Capability Assessments this quarter due to the software supporting this service being unavailable while it is migrated to a new platform. The service is due to return at the end of Q2. A significant but manageable backlog of assessments will be worked through at that point.
9. The potential for Cyber Griffin to extend its work into the national PROTECT space continues to be considered. A fully costed detailed design has been submitted for senior officer consideration. This work has now been through several iterations and is close to completion.

CONCLUSION

10. Cyber Griffin continues to offer a very well-regarded and effective cyber security programme. Very positively, Cyber Griffin is significantly ahead of its performance targets for the year currently and forecasting suggests a further healthy period of performance in Q2. Software issues have caused a backlog of Cyber Capability Assessments which will start to relieve in September as the software becomes available again. Work to submit a fully costed proposal and detailed design for national PROTECT work continues. This work represents an excellent opportunity for future development.

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